

mspnice award

January 30th, 2015

Greetings Managers,

One of your employees, Phillip Freeman, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Phillip for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Phillip!



Eric Hudak, Elviar Harvel, Kim Nguyen, Phillip Freeman, Billy Todd,
and Steve Holes, all of MAC Landside Operations

★ Customer compliment:

Phil Freeman- Exceptional Service!
What a nice young man! He excels in manners
and customer service! WOW!