

mspnice award

January 27th, 2015

Greetings Managers,

One of your employees, Jonathan Ross Torrence, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jonathan for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jonathan!



Isabella Rhawie, MAC Manager, Concessions & Business Development and Jonathan Ross Torrence, Blu Wire

★ Customer compliment:

Jonathan was a great assistance! These guys went above and beyond the call. They even made sure the power cord worked on my computer. Thanks!