

mspnice award

March 17th, 2016

Greetings Managers,

One of your employees, Abdi Aden, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Abdi for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Abdi!



Rick Valentino, MAC Manager Facilities, Abdi Aden, Ray Assegahedn, and Jeffrey Cook, Prime Flight

★ Customer compliment:

5 Stars. So kind and helpful and was so helpful and courteous. A true asset to your team. I had food poisoning and was on my way to the ER at United Hospital. I couldn't have done it or made it without Aden's help. So so helpful and kind!