

# mspnice award

March 26<sup>th</sup>, 2015

Greetings Managers,

One of your employees, Abdulaziz Ali, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Abdulaziz for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Abdulaziz!



Abdulaziz Ali, Jeffrey Cook, and Ray Assegahegn, of Prime Flight

## ★ Customer compliment:

1. Excellent. They made sure we were at the gate on time. When they thought we missed our flight they found us to check. We came from the Mayo Clinic today, and not feeling well. They checked on us all the way to make sure we got on the right flight. These are two of the nicest young men we have worked with, you should be very proud of their service and responsibility!
2. Abdulaziz Ali was a great gentleman, very helpful, in everything. Keep up the great job friend. God Bless.