

# mspnice award

December 23<sup>rd</sup>, 2014

Greetings Managers,

One of your employees, Abshir Hussein, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Abshir for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Abshir!



Isabella Rhawie. Manager, MAC Concessions & Business Development  
with Abshir Hussein, Estes Gifts

## Customer compliment:

Abshir Hussein was amazing! Had a good experience.  
Excellent customer service skills!