

mspnice award

June 22nd, 2015

Greetings Managers,

One of your volunteers, Ann Behning, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ann for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ann!



Isabella Rhawie, MAC Manager, Concessions & Business Development;
with Ann Behning, Travelers Assistance

★ Customer compliment:

I would like to address this email toward the incredibly nice woman Ann, who was occupying the information desk on Friday evening (5/29). She went out of her way, over and above, what I would consider the role of "Minnesota Nice!" I just want to thank her for helping me keep something very dear to me. Only in Minnesota!!...that's why I love living here!!! Once again, Thank you very, very much!

Mike Swanson