

mspnice award

February 17th, 2016

Greetings Managers,

One of your employees, Annie Garnett, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Annie for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Annie!



John Nelson, WDFG; Isabella Rhawie, MAC Manager Concessions & Business Development; Annie Garnett, Aveda (WDFG); Amalinda Wilander, Aveda (WDFG); and Andrew Penkert, WDFG

Customer compliment:

- ★ Just wanted to let you know what a great job Annie Garnett at the Aveda store did 2 weeks ago. I came in with little time to spare and she managed to help me select my products and do a quick demo of a new product I was interested in. Great job – I appreciate her recognizing that I had just a little time! And was very pleasant and helpful.

Meri Falciglia