

mspnice award

May 24th, 2016

Greetings Managers,

One of your volunteers, Bob Devitt, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Bob for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Bob!



Bob Devitt, Travelers Assistance;
with Linda Turner, MAC Facilities Supervisor

Customer compliment:

My husband and I both took falls on an escalator upon arrival to the airport. We were to fly home to SFO in the evening. Bob Devitt was absolutely wonderful offering a place for us to recline, get ice for my head and support.