

mspnice award

June 23rd, 2015

Greetings Managers,

One of your employees, Bob Mundahl, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Bob for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Bob!



Bob Mundahl, MAC Operations Agent, Landside Operations;
with Eric Hudak, MAC Assistant Manager, Landside Operations

★ Customer compliment:

Bob,
You gave me great service and took great care of me.
Made my day better.
Thanks!
Mary