

# mspnice award

March 16<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Brandi Scott, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Brandi for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Brandi!



Brandi Scott, Wings Financial

### **Customer compliment:**

I just helped a member who gave your team a very nice compliment and I wanted to pass that along. She is going through a big change-over from her current financial institute to Wings and said you all have been so kind and helpful. Please make sure you tell everyone there!! 😊