

mspnice award

December 23rd, 2019

Greetings Managers,

One of your employees, Carissa McDuffie, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Carissa for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Carissa!



Sergeant Sean Hoerd and TCA Carissa McDuffie, Airport Police Department

Customer compliment:

We sure appreciated the Traffic Police Officer, Carissa, for helping us get the Ken Worth Box Truck out of the Airport last night! She was very busy and left to take care of other people before we could ask her for a supervisors number to get a contact number to tell about how nice, professional and kind she was to us!!! Anyway we sure appreciate her and the Police!!!

Respectfully James Payton