

mspnice award

April 18th, 2016

Greetings Managers,

One of your employees, Christian Boyd, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Christian for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Christian!



Lieutenant Justin Malone, Airport Police Department;
with Christian Boyd, Airport Police Department CSO

★ Customer compliment:

Passenger Susan Stalmaker called to commend Christian Boyd. She said he went out of his way to help her as she was in wheel chair and he helped her arrange a metro mobility ride. She wants to make sure his supervisor is aware of how helpful and friendly he was!