

mspnice award

July 30, 2014

Greetings Managers,

One of your employees, JoLynn Christianson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize JoLynn for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats JoLynn!



Les Elleson, MAC Assistant Manager, Facilities Management, with Officer JoLynn Christianson, Airport Police Department

★ Customer compliment:

I am part of the MSP Airport Watch Program. Officer JoLynn Christianson has been working to enhance and expand the program. After several hours of training, I am helping with passenger assistance as well as my normal perimeter patrol. It is most enjoyable volunteer work for me. The MSP Police Department can be very proud to have such a dedicated and hardworking Officer, as JoLynn Christianson. Her approach in working with people is far above what I have experienced in the past working as IRS Enrolled Agent, CPA, Police Reserve and as a former CBS Radio Public Affairs Director.

-Herbert W. Perry