

mspnice award

May 17, 2021

Greetings Managers,

One of your employees, Cortney Taylor, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cortney for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats, Cortney!



Cortney Taylor, MAC Landside Operations

Customer compliment:

I praise and recommend to your attention your PSA employee, Mr. Cortney Taylor, in Information, who on March 27, helped me to obtain my Vault document so I could board my plane to Hungary.

Geza Simon