

mspnice award

July 2nd, 2015

Greetings Managers,

One of your employees, Cynthia Digby, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cynthia for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cynthia!



Cynthia Digby, Travelers Assistance Shift Supervisor;
with Jeff Nawrocki, MAC Assistant Director, Facilities

★ Customer compliment:

Cynthia did a fantastic job of resolving a problem with a computer memory stick.
Very Helpful.