

mspnice award

December 7th, 2015

Greetings Managers,

One of your employees, Cynthia Stevenson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Cynthia for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Cynthia!



Atif Saeed, MAC Asst. Director, Landside Operations; with Cynthia Stevenson, MAC Landside Operations

★ Customer compliment:

My wife and I just arrived from Brazil where we are missionaries with Word of Life. Everything is so new and different that we felt lost. Cindy, at Terminal 2 Taxi was a very big help to get us on a shuttle to Eau Claire, Wisconsin and to call my sister to let her know to pick us up. We need more people like Cindy who loves her work and people.