

mspnice award

July 31st, 2015

Greetings Managers,

One of your employees, Dave Satre, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dave for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dave!



Dave Satre, MAC Airport Police Department; Linda Turner, MAC Facilities Supervisor, Jeff Trevino, MAC Airport Police Department

★ Customer compliment:

I received a call today from one of our employees, Ron Cummings. Ron had a stroke at the airport on April 30th, 2015 at approximately 1530. Ron wanted me to pass along a big thank you to the police and fire officers who saved his life. Ron is still recovering and hopes to return to work some day.

Thank you guys for what you do every day!