

mspnice award

February 9th, 2016

Greetings Managers,

One of your volunteers, Dee S., was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dee for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dee!



Dee S. Travelers Assistance and Jeff Nawrocki, MAC Assistant Director,
Facilities

★ **Customer compliment:**

Dee from the Airport Foundation helped me find a help desk so that I could rebook a flight that I missed due to a mechanical problem on Delta flight from Montreal. Thank you very much for being there!

Marleine