

mspnice award

June 2nd, 2015

Greetings Managers,

One of your volunteers, Dee S. was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dee for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dee!



Shannon Gale, MAC Facilities Asst. Manager, with Dee S., Travelers Assistance

★ Customer compliment:

Professional, personable, and trustworthy are words that come to mind when describing Dee S. She guided my daughter traveling alone to her gate, stayed with her and ensured she got on her plane safely- along with showing her how to get to baggage claim upon her return. Outstanding customer service! Thank you for all you do Dee!