

mspnice award

December 23rd, 2014

Greetings Managers,

One of your volunteers, Dee S., was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Dee for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Dee!



Dee S. of Travelers Assistance, with Travelers Assistance Shift Supervisor Frank Gray

★ Customer compliment:

I was traveling with my dog and a volunteer- Dee S. saw me and asked if my dog needed a "Potty Area". It was very helpful and I had no idea there was such a place at the airport. Love the volunteers and Dee was great!