

mspnice award

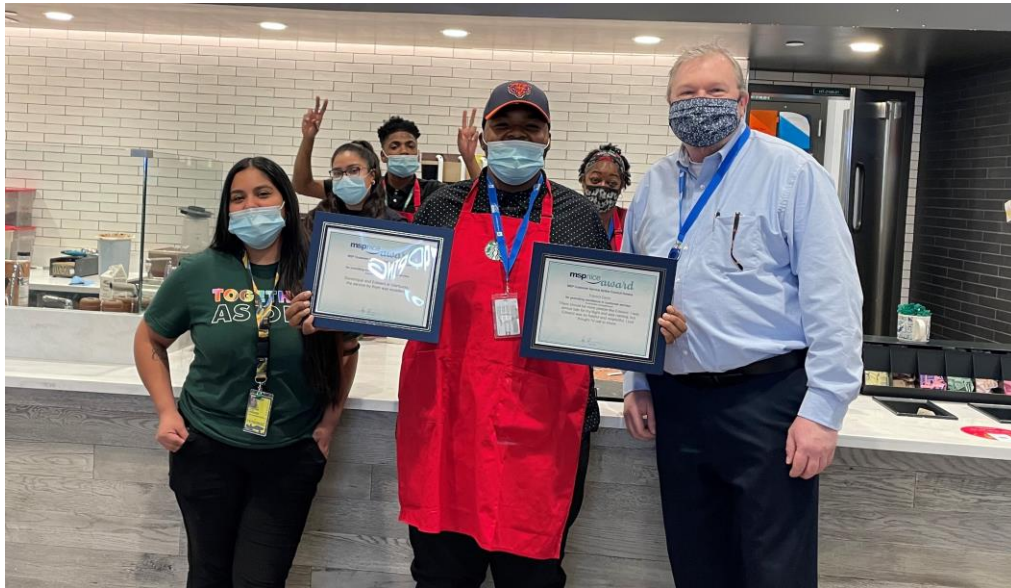
November 22nd, 2021

Greetings Managers,

One of your employees, Eddie Davis, was recently awarded with two MSP Nice Awards. The MSP Customer Service Action Council (CSAC) is proud to recognize Eddie for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Eddie!



Yunnuen Sanchez, Eddie Davis, Starbucks; and John Leivermann, HMS HOST

Customer compliment:

****Dominique and Edward at Starbucks-
the service by them was excellent!**

****There should be more people like Edward. I was almost late for my flight and was rushing, but Edward was so helpful and respectful, I just thought I'd call to share.**