

mspnice award

December 11th, 2014

Greetings Managers,

One of your employees, Galina Korinek, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Galina for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Galina!



Andrew Penkert , World Duty Free Group; Isabella Rhawi, MAC Manager, Concessions & Business Development; Galina Korinek and John Nelson, World Duty Free Group

★ Customer compliment:

Galina Korinek was my sales associate along with others. Very impressed with her product knowledge, professional appearance and educating me on use and application of products. She's honest and doesn't try to upsell and listened to my needs. Could do well in any area of the store or management. Pleasant shopping experience overall.