

# mspnice award

February 17<sup>th</sup>, 2016

Greetings Managers,

One of your volunteers, Ginny Quattlebaum, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Ginny for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Ginny!



Amanda Greene Guentzel, MAC Public Affairs & Marketing Manager, with Ginny Quattlebaum, Travelers Assistance

## Customer compliment:

Ginny! She is amazing! She was a great helper! She found my laptop!  
Thanks a million times!