

mspnice award

March 9th, 2015

Greetings Managers,

One of your employees, Girmay Haile, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Girmay for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Girmay!



Girmay Haile, Airport Police Department;
with Patrick Hogan, MAC Director of Public Affairs & Marketing

★ Customer compliment:

Thanks to Officer Girmay Haile, Badge #204. About a week ago, my flight came in at midnight. This officer was kind enough to help me locate my car and carry my luggage. He was very comforting and made me feel safe. He really went out of his way!