

mspnice award

April 18th, 2016

Greetings Managers,

One of your employees, George Rear, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize George for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats George!



Phil Burke, MAC Director, Airport Operations;
with George Rear, Travelers Assistance

★ Customer compliment:

George and I spent quite a bit of time together at his information post, as I had to wait a long time for my brother's plane to arrive. Along with perusing his documents and computer screen, he answered a lot of questions for me and many others. He helped me look up addresses and even charged my cell phone for me and helped me get on the WiFi. He is a jewel.