

mspnice award

April 11th, 2016

Greetings Managers,

One of your employees, Greg Cline, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Greg for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Greg!



Greg Cline, Schmitt and Sons (Quick Ride Shuttle);
and Rick Decker, MAC Manager, Landside Operations

★ Customer compliment:

We parked at the new quick ride ramp for a recent trip to Chicago. I wish to give special recognition to your shuttle driver that was working early on Saturday morning, I believe his name was Greg. He was extremely helpful and went beyond what was required to help me for a stupid mistake that I had made. Please give him an "attaboy" and a special thank you from me.