

# mspnice award

March 30<sup>th</sup>, 2015

Greetings Managers,

One of your employees, JacQue Blackamore, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize JacQue for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats JacQue!



Isabella Rhawie, MAC Manager Concessions & Business Development;  
with JacQue Blackamore, Hammer Made

## ★ Customer compliment:

I just bought my first Hammermade shirt at MSP. Excellent service and one of the few times an off the rack shirt fit. As a result I'm very interested in your shirt of the month club. Can you tell me how to proceed?

*Thanks,  
Barry*