

mspnice award

October 4th, 2021

Greetings Managers,

One of your employees, James Myers, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize James for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats James!



Chad Larimore, James Myers, Daniela Ledesma, Lisa Lehman, Bryce Hough, Southwest Airlines and Mark Takamiya, MAC T2 Operations

Customer compliment:

We recently were flying back from MSP to Phoenix in the early morning and I would like to say “thank you” to your gate agent James. He was very helpful and kind with my questions and request. James is a true asset to your airline!

A big “THANK YOU” to James!