

mspnice award

October 5th, 2015

Greetings Managers,

One of your volunteers, Jerry Fingerman, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jerry for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jerry!



Amanda Greene Guentzel, MAC Manager, Public Affairs and Marketing, with Jerry Fingerman, Travelers Assistance

★ Customer compliment:

Jerry F. is a remarkable help here at the airport.
He is so knowledgeable and sincere.

Pretty Cool Cat!