

mspnice award

December 19th, 2014

Greetings Managers,

One of your employees, Jillian Swanson was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jillian for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jillian!



Jillian Swanson, St. Croix Promotions & Retail with Isabella Rhawie, MAC Manager, Concessions & Business Dev.

★ Customer compliment:

I met Jillian today at the Grand Ave store. What a sweet vivacious girl! Her energy is through the roof and her passion for Wooden Ships is outstanding! What a blessing to have someone like her working for you.

Best regards-
Cheryl