

mspnice award

January 28th, 2022

Greetings Managers,

One of your employees, John Gubash, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize John for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats John!



John Gubash, MAC Landside Operations

Customer compliment:

I would like to compliment John Gubash at airport lost and found for his immediate call regarding my laptop I left at security. He was professional and helpful. I appreciate his help with information on how to get it back.