

mspnice award

December 21st, 2015

Greetings Managers,

One of your employees, Johnny Butler, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Johnny for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Johnny!



Bob Schauer, MAC Director of Finance; Johnny Butler, MAC Lost & Found Coordinator; Steve Busch, MAC Vice President Finance & Administration; and Brad Johnson, MAC Purchasing Manager

★ Customer compliment:

Today I received outstanding service from Mr. Johnny Butler who works in the Lost and Found office. He was very considerate, kind and attentive to my issue of a lost computer. I so appreciated the outstanding service with such a stressful situation!

I hope you'll recognize his great service.

Thank you,
Val Johnson