

mspnice award

January 15th, 2015

Greetings Managers,

One of your employees, Jonathan Ross Torrence, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jonathan for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jonathan!



Becky Zwart, Estes Gifts & News; Jonathan Ross Torrence, BluWire; Isabella Rhawie, MAC Concessions & Business Development; and Frederic Estes, Estes Gifts & News

★ Customer compliment:

Jonathan, Very personable young man, knew the product and found what I needed and was able to explain clearly how to use it.

Found it worked as promised, nice experience in Minnesota!