

mspnice award

April 28th, 2015

Greetings Managers,

One of your employees, Jonathan VanAuken, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Jonathan for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Jonathan!



Scott Skramstad, MAC Manager, Airline Operations/Int'l Facilities;
with Jonathan VanAuken and Ana Melo, Sun Country Airlines

Customer compliment:

Many Thanks to Jonathan who checked us in at the MN terminal. He was extremely helpful and friendly. He assisted us in getting through the terminal and giving us direction at the last minute. Because of him, we were able to make our flight, on time....for our celebration of our 30th wedding anniversary!