

mspnice award

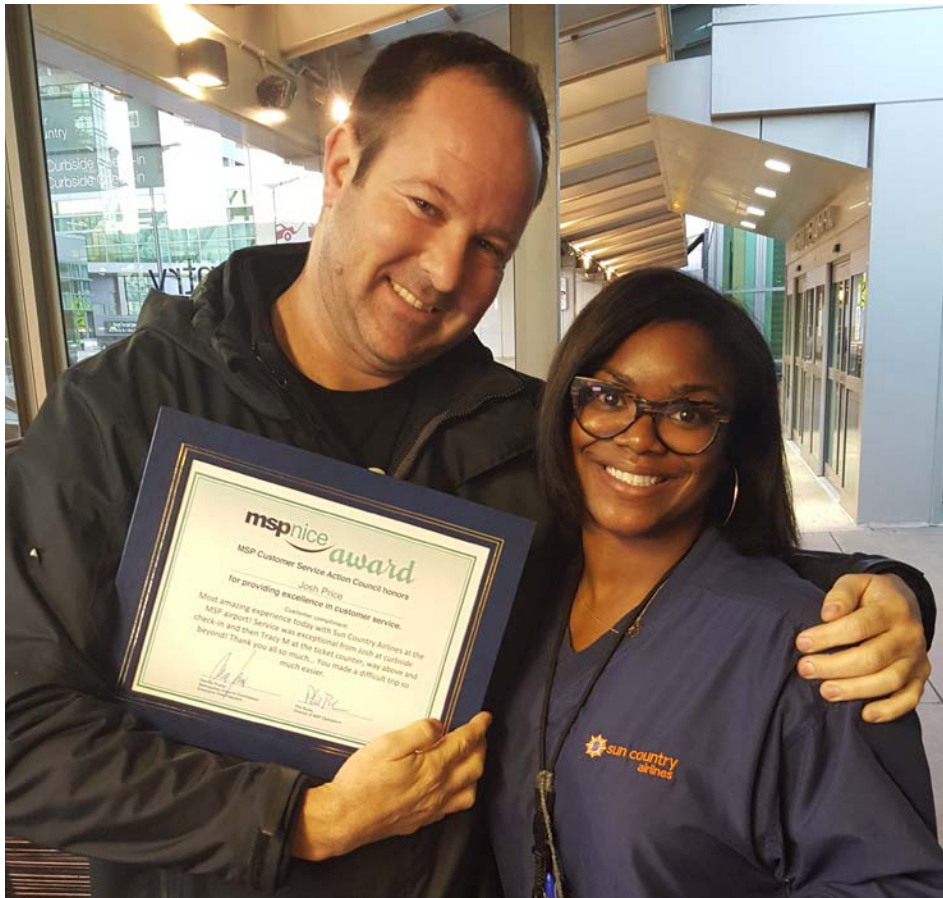
April 12th, 2016

Greetings Managers,

One of your employees, Josh Price, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Josh for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Josh!



Josh Price and Elisha Sudduth, Sun Country Airlines

Customer compliment:

Most amazing experience today with Sun Country Airlines at the MSP airport! Service was exceptional from Josh at curbside check-in and then Tracy M at the ticket counter, way above and beyond! Thank you all so much... You made a difficult trip so much easier.