

mspnice award

July 2nd, 2015

Greetings Managers,

One of your volunteers, June Larson was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize June for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats June!



June Larson, Travelers Assistance, with Jeff Nawrocki, MAC Asst. Director, Facilities

★ Customer compliment:

June was so helpful! From the minute we went to the help desk until we boarded our plane, she followed us and made sure everything went smoothly. She brought us a map of Canada so we could rebook a flight we missed, got us a tram, was so comforting and supportive. What a wonderful help. Thank you!