

mspnice award

December 13th, 2019

Greetings Managers,

One of your employees, Justin Hughes, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Justin for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Justin!



Megan Bender, Airport Retail Group; Justin Hughes, Lolli & Pops; and Isabella Rhawie, MAC CMAA

Customer compliment:

Lollipop and Pops, Justin added the best SWEETNESS to my quick store experience. Asked me what I like to take me right to it 😊👍