

# mspnice award

February 25<sup>th</sup>, 2016

Greetings Managers,

One of your employees, KeWayne Dyson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize KeWayne for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats KeWayne!



Amanda Green Guentzel, MAC Manager Public Affairs and Marketing;  
with KeWayne Dyson, McDonalds

## Customer compliment:

I was sitting by the McDonalds, and couldn't get to the handicapped seats for a ride. McDonald's employee KeWayne Dyson arranged for a cart to pick me up and take me to my gate. He was very kind.