

mspnice award

June 18, 2021

Greetings Managers,

One of your employees, Kim Hafner, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Kim for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats, Kim!



Tara John and Kim Hafner, Twins Grill

Customer compliment:

From my early 30's until I was 50, I worked a 2nd job as a server in a 5-star restaurant – I learned a lot about serving— and I can tell that this is top-notch service.

Great job!