

mspnice award

January 22nd, 2015

Greetings Managers,

One of your employees, Lisa Orth, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Lisa for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Lisa!



Ana Melo, Lisa Orth, and Annjela Bhutia, Sun Country Airlines

★ Customer compliment:

On 12/24/14, we were flying from MSP to SEA. The agent at the MSP airport, Lisa, was extremely helpful and friendly. I know it was a busy morning and she was willing to help out with a pleasant manner and was very professional. We appreciate such great customer service and wanted to thank Lisa for her assistance with our morning flight. Kudos to her!