## mspnice award

December 19<sup>th</sup>, 2014

Greetings Managers,

One of your employees, Maria Seward was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Maria for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.



Maria Seward, St. Croix Promotions & Retail with Isabella Rhawie, MAC Manager, Concessions & Business Dev.

## Customer compliment:

This is my 3<sup>rd</sup> time visiting your store. I just want you to know that Maria is an excellent saleswoman with a captivating personality. She was very accommodating and because of her help and happy personality. I had to buy some beautiful tops! You have a wonderful store and Maria makes it special.

Flora Rosenfield