

mspnice award

April 22nd, 2016

Greetings Managers,

One of your employees, Mark Marquis, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mark for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Mark!



Mark Marquis, ABM Parking; with Rick Decker, MAC Manager, Landside Operations

Customer compliment:

I would like to comment on GREAT SERVICE from Mark Marquis in valet parking. I was there March 25th and he went above and beyond to help me. It made our trip much easier to receive his help. Please pass along our appreciation to him.

Thanks, Leslea Caswell