

mspnice award

December 29th, 2015

Greetings Managers,

One of your volunteers, Martha Zachary, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Martha for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Martha!



Shift Supervisor Cynthia Digby; Martha Zachary;
and Shift Supervisor Judith Brant, all of Travelers Assistance

★ Customer compliment:

The volunteers David Liddle and Martha Zachary, were so very helpful! I was totally lost and they were so clear as to where I needed to go.

I LOVE this airport.

So easily navigated and logical set up for food, parking and security!