

mspnice award

December 19th, 2014

Greetings Managers,

One of your employees, Mary Kay Kelley was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mary Kay for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Mary Kay!



Mary Kay Kelley, St. Croix Promotions & Retail with Isabella Rhawie, MAC Manager, Concessions & Business Dev.

★ Customer compliment:

A customer noted that she stopped in the store this morning on her way to sunny CA.

She said you were so nice and very KNOWLEDGABLE!

Thanks and Good Job!