

# mspnice award

December 5<sup>th</sup>, 2019

Greetings Managers,

One of your employees, Mason Green, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mason for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Mason!



Chris Robertson, OTG; Mason Green and Paul Mueller, Minnibar; and Tom Siedelmann, OTG

## Customer compliment:

Paul and Mason were fabulous bartenders. Friendly, and helped make a snowy day very fun. Every bartender could take lessons from these two. Nice surprise to find at MSP.