

# mspnice award

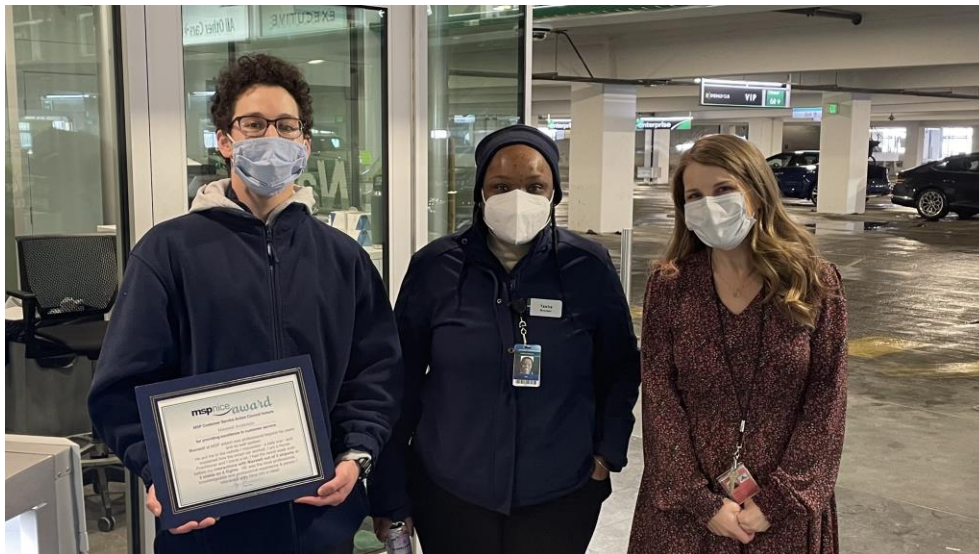
March 2<sup>nd</sup>, 2022

Greetings Managers,

One of your employees, Maxwell Anderson, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Maxwell for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Maxwell!



Maxwell Anderson and Tasha Thompson, Alamo;  
and Katlyn Schenck, MAC Customer Data & Analytics

## Customer compliment:

**Maxwell** at MSP airport was professional beyond his years and so well spoken.

He put me in the vehicle I requested - a safe one - and explained how the smart car worked. I am a Nurse Practitioner and I travel a lot, I had the worst week ever before my **interactions with Maxwell out of 3 airports in 3 states on 6 flights** - HE was the most professional, knowledgeable and professional experience & person I interacted with. Give him a raise!