

mspnice award

February 17th, 2016

Greetings Managers,

One of your volunteers, Mike Tate, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Mike for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Mike!



Mike Tate, Travelers Assistance, with Shannon Gale, MAC Facilities Assistant Manager

Customer compliment:

I, customer at MSP, am very grateful the friendly and the very helpful service Mr. Mike T. provided me at the information desk. Mike T. went above and beyond his call of duty to provide us the much needed help I requested from him.