

mspnice award

September 23rd, 2014

Greetings Managers,

One of your employees, Caryl Minnetti was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Caryl for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Caryl!



Les Ellesson, MAC Assistant Manager, Facilities with Caryl Minnetti, Travelers Assistance

★ Customer compliment:

My wife and I flew through on September 15th around 6pm and we stopped at the info desk by the entrance to concourse F.

Caryl M was working there. She was extremely helpful and kind. I operate a chain of 7 stores and I long to have employees like her. Thank you!