

# mspnice award

March 25<sup>th</sup>, 2022

Greetings Managers,

One of your employees, Misty Law, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Misty for her outstanding commitment to customer service at MSP.

Our thanks go out to her on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Misty!



Misty Law, Josh Palmer, Tony Schille, Barrio;  
and Zach Kobany, Aero Service Group

## **Customer compliment:**

Misty was our bartender and she made us feel right at home. Definitely a must if you're in terminal 2. Great recommendations for tequila and the food was amazing!!!! 5 stars all the way!!!!