

mspnice award

December 17th, 2019

Greetings Managers,

One of your employees, Officer Andrew Roland, was recently awarded with an MSP Nice Award. The MSP Customer Service Action Council (CSAC) is proud to recognize Andrew for his outstanding commitment to customer service at MSP.

Our thanks go out to him on behalf of the Metropolitan Airports Commission, CSAC and the entire MSP community for exhibiting to MSP customers the superior customer service MSP is known for.

Congrats Andrew!



Officer Andrew Roland with Sergeant Pat Reckinger,
Airport Police Department

Customer compliment:

I wanted to thank Office Roland again for his help this morning. My family's car stopped working on our way to the airport. He assisted us in a calm manner, got a tow and got us to the airport in time to make our flight. We are really grateful for kind and thorough service.

*Thanks again,
Jordan Nelson*